

Appointment booking process and Prepayment of Service fee

Starting from March 1st 2022, Finland will introduce a new process to ensure more efficient visa application processing. Appointment booking is mandatory, and applicants are required to pay the service fee in advance. Applicants can schedule their appointment using an online appointment booking system. Each applicant must schedule their own appointment slot, however, one (1) child under 12- year old can accompany their legal guardian for the same appointment slot. Service fee prepayment must be made for every application individually. The payment must be made within 72 hours after the confirmation email of the scheduled appointment has been sent. Please note, that in case the payment is not made within 72 hours, you will lose your prepayment and the appointment.

The payment of the service fees which is done in one of the Attijari bank branches mentioned in the table below, can be done only in cash. Bank transfer, wire transfer or cheques are not accepted. After you receive your confirmation letter with your unique appointment reference number by email, please make the prepayment in one of these Attijari bank agencies within 72 hours:

Agency	Address	Postal Code
AGENCE BACH HAMBA	56, AVENUE HABIB BOURGUIBA	1000
AGENCE LA MARSA	RESIDENCE ESPLANADE AVENUE HABIB BOURGUIBA	2007
AGENCE EL MENZAH 6	147, Avenue Othmen Ibn Affen - El Menzah 6	2091
AGENCE LAC MARINA	AVENUE TAHAR HADDAD, IMMEUBLE LLOYD, LES BERGES DU LAC	1053
AGENCE BEJA	AVENUE HABIB BOURGUIBA	9000
AGENCE JERBA MIDOUN	ANGLE DE AVENUE HABIB BOURGUIBA & RUE DE CARTHAGE MIDOUN CENTRE	4116
AGENCE SFAX INTILAKA	N° 61, RUE HAFFOUZ SFAX EL MEDINA	3000
AGENCE SOUSSE H.BOURGUIBA	PLACE FARHAT HACHED	4000

When visiting the bank agency, please make sure you have your unique appointment reference number with you. After the payment, you will receive a confirmation email of your appointment in 2 working days. Please, contact the call centre if you do not receive your confirmation email after 2 working days.

The service fee will not be refunded if you cancel or fail to arrive for your confirmed booking (no-show). You can change your confirmed appointment maximum once and via call centre only. No changes can be made in less than 48 hours before the confirmed appointment time.